 cleveland	Company Quality Manual	QM-10			
	Procedure				
Process Owner:	Managing Director	Rev:	4	Rev Date:	13/06/2016
Authorised By:	Quality Assurance	Page 1 of 1			

QUALITY POLICY STATEMENT

Our aim is to design, manufacture, supply, and erect products to our customers' requirements. To do this, our policy is to operate a quality management system which satisfies the requirements of BS EN ISO 9001:2015 plus other specific customer and product related standards as listed below:

- Construction Products Regulation (EU) no 305/2011 (CPR)
- ISO 3834-2: 2005: Quality requirements for fusion welding of metallic materials: Comprehensive Quality Requirements
- BS EN 1090-Parts 1/2: Execution of steel structures and aluminum structures: Requirements for conformity assessment of structural components
- Highways Agency Sector Scheme 20: The execution of steelwork in transportation infrastructure assets
- Highways Agency Sector Scheme 19A: Corrosion protection of ferrous materials
- Network Rail standards pertaining to quality

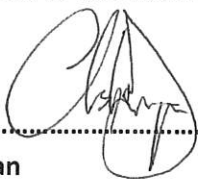
Overall responsibility for the quality system rests with the Managing Director, supported by the Quality Assurance Manager who monitors effectiveness of the system.

Our goals are to continually improve the business systems, by seeking to eliminate waste, whether in time, labour or materials. With this in mind, our specific objectives for the business are to:

- Be recognised as the first choice by our UK customers for the manufacture and erection of major bridges, buildings and commercial structures.
- Operate our systems in a cost effective & efficient manner, by striving to eliminate non value added activities.
- Develop a companywide culture of continuous improvement amongst employees extending to all areas of the business.
- Train & develop the full potential of our employees to ensure they possess the necessary skills and competencies to perform their work.
- Develop mutually beneficial relationships with our suppliers to ensure best value and service for our customers.
- Manage and minimize risk to the business.

These objectives are determined with consideration to customer feedback, planning the needs of the business and ongoing analysis of quality related data. Senior management are responsible for the ongoing review of these goals and for their translation into measurable objectives for all areas of the business's operations so as to enable improvements in the effectiveness of its processes. The effective operation of the system to achieve these goals is the responsibility of everyone.

Signed:



Chris Droogan
Managing Director
Cleveland Bridge UK Limited
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